

Be Informed...about Granite

Purpose

You are considering purchasing one of the finest surfacing materials on the market. Granite is bold, unique, luxurious and sophisticated. We have created "Be Informed ... about Granite" to ensure you understand the features of granite. In making sure you are informed, we hope to ensure your satisfaction.

Please allow your sales specialist to review each point with you and please sign the bottom of the form acknowledging that every point has been thoroughly explained to you. We will confirm your receipt of this form at time of template. We will likely ask you to sign our copy.

About Granite

- The sample used to make your color selection will not be identical in color to the slab(s) used to produce your order. Also, samples of granite do not show the concentration of granite crystals, color spots, small pits or veins that are likely to be present in some sections of the slab(s) that will be used to produce your order. We will not provide compensation (or replace tops) if your order varies in color from the sample used to make your selection, or; if your tops contain concentrations of crystal, color spots, small pits, veining or directional pattern not present in your sample. If color variation is a concern it is advisable for you to view your slab(s) before production of your order. Please check the appropriate box.
- **Please begin production of my order.**
- **Please do not begin production of my order until I have approved my slab(s).**

Additionally, customers may layout their slabs for a fee. Plastic templates will be supplied to arrange on slabs in the position and location of the desired countertops. This allows customers to capture and arrange areas of interest, while coordinating the pattern and direction at seams.

- Most granite applications contain seams. Granite seams can be seen and felt. While we will indicate the most likely location of your seams before you place your order, we reserve the right to change the location of the seams after your order is placed. Changes in seam locations are the result of the fact that granite slabs vary in size and seams may need to be relocated to accommodate the variation. You will be notified of any changes but an order cannot be canceled because of a change in seam location.
 - Granite is porous and must be sealed in order to minimize staining. Sealing granite is no guarantee against staining. Granite must be resealed every six months to two years depending on color and use. Some colors are more susceptible to staining than others. See Granite Care and Maintenance for instructions on how to remove common stains. Some stains may not be able to be removed.
 - Granite is a product of nature and contains weak spots, hairline cracks and fissures. These are common in most granite. They become more noticeable if they separate. They are present on the surface and the edges. Hairline cracks will be filled with resin before the installation is complete. Additional cracks may appear after installation, particularly if settling in the home occurs that causes movement or stress on the granite. We do not provide compensation should your granite countertop crack after installation.
 - Often times it is necessary to install backsplashes in shorter lengths than the tops due to the fragile nature of stone. Long splashes in certain granite are difficult to transport without breaking.
 - Marble is generally more brittle and porous than granite. Everything you have read in "Be Informed ... about Granite" also applies to marble.
- **I have received the template and installation information.**

Sales Associate: _____ Date: _____

Customer Signature: _____ Date: _____

Installation Address: _____